# Lies, Damn Lies, and Internet Measurements Statistics and Network Measurements 

Matthew Roughan<br>[matthew.roughan@adelaide.edu.au](mailto:matthew.roughan@adelaide.edu.au)<br>http://www.maths.adelaide.edu.au/matthew.roughan/<br>ARC Centre of Excellance for Mathematical and Statistical Frontiers<br>School of Mathematical Sciences,<br>University of Adelaide

$$
\text { April 7, } 2016
$$

There are three kinds of lies: lies, damned lies, and statistics. Mark Twain

There are three kinds of lies: lies, damned lies, and statistics. Mark Twain

"There are lies, damn lies, and statistics. We're looking for someone who can make all three of these work for us."

## Statistics and Network Measurements

- Everyone here understands the value of network measurements
- However, not wanting to be too controversial, the NM community is hopeless at statistics
- it's not a unique problem (e.g., see health sciences)
- but it can cause some misinterpretations and other problems
- War stories
- e.g., $X$ is better than $Y$, and related rankings
- e.g., The red board


## A little history of Network Measurements

1969- ARPANET and all that ...

- measurements are part of it, but not much is published (as far as I know)
- stochastic simulation is the norm
- lots of stochastic models proposed and used for data traffic - few measurements used
c1992-97 Beran, Erramilli, Leland, Taqqu, Sherman, Willinger, Wilson, and a few others publish a series of papers about self-similar traffic
c1992-97 Vern Paxson does his PhD at Berkeley on "Measurement and Analysis of End-to-End Internet Dynamics"
c1995-97 Cunha, Bestavros, and Crovella look at web traces
2000+ Network measurements exploded
- 2000 First PAM
- 2001 First IMW (becomes IMC in 2003)
- 2001 Endace founded


## A little history of Network Measurements

- This is hardly a fair history
- much is missing
- focus on what I see as seminal (because it influenced me)
- apologies to those I left out (CAIDA, Neville Brownlee, TMA, and many others)
- I'm trying to make a point though
- around 92-97 the Internet was growing and changing very rapidly
- and we went from being data poor to data rich very quickly
- initial studies were motivated and supported by stochastic models
- their impact derived from data
- We took the last bit on board
- data is now seen as key
- huge efforts to make this data "good"
- we seem to have forgotten some of the original modelling and statistics that also made those early result so valuable


## Some Little Examples

Let's look at a few illustrative examples

## Case 1: the test

Statistics means never having to say you're certain

- Common test: test for a problem
- in medicine it might be a disease
- in networks, often look for an "anomaly"
- Let me propose a test for disease $X$
- there are two types of error
type I false alarm or false positive type II failed to detect the problem (false negative)


## Case 1: example

- Imagine a hypothetical test for cancer with the following properties
- if you have the cancer, it will be detected $90 \%$ of the time
- if you don't have the cancer, then $90 \%$ of the time, the test will tell you that you don't
- $1 / 100$ people have the disease
- You go to your doctor, and he tells you (in a serious voice) that your test has come back positive
- Should you be scared?
- what is the chance that you actually have the disease?


## Case 1: analysis

It's a conditional probability problem, but it's actually easier to just consider frequencies.

Consider 1000 people, on average

- 1 in 100 has cancer, so there are 10 with the disease
- The test will identify 9 in the 10
- 990 don't have cancer, but 1 in 10 of these will have a false alarm
- So the test tell us 108 people have the disease, but only 9 are correct: so the probability you have the disease, given the test is only

$$
\frac{9}{108} \simeq 9 \%
$$

- Our " $90 \%$ accurate" test has a less than $10 \%$ chance of being right


## Case 1: network measurement case

- Anomaly detection:
- $99 \%$ detection probability
- $1 \%$ false alarm probability
- Applied to network
- SNMP link traffic: bytes and packets
- collected every 5 minutes, on each link
- 1000 links
- average 10 real problems per day
false alarms per day $\simeq 1000 \times 24 \times 12 \times 2 \times 2 \times 0.01=11,520$

$$
\operatorname{Pr}(\text { alarm is genuine })=9.9 / 11,520 \simeq 0.0009
$$

- Result: ops switch off the alarm system


## Case 1: the issues

- How many False Alarms are too many
- often we report a "false-alarm probability"
- but these test might be conducted many times
- too many false alarms, and you are "crying wolf"
- the number depends
$\star$ how critical are alerts?
ฝ how easy is it to fix alarms?
- False Discovery Rate is often what we really need
- average number of false alarms per discovery
- Tests often have tradeoffs
- often through choice of a threshold or similar parameter
- by tuning this, we can exchange false alarms for failed detections
- testing one without the other is pointless
- comparisons must be of (ROC) curves of the tradeoff


## Case 2: Simpson's Paradox

(1) We commonly report results of experiments

- often we group the data
- often as percentages
- and we think they are meaningful
$\star$ e.g. we can see some causality in the data
- we drawn conclusions from them
$\star$ e.g., $A$ is better than $B$
(2) To do analysis properly
- firstly we need to know whether our proportions are statistically significant
- but even then beware Simpson's paradox


## Case 2: Simpson's Paradox example

## Berkeley gender bias case

- University was sued for bias against women
- more men were accepted than women (of qualified applicants)

|  | applicants | admitted |
| ---: | ---: | ---: |
| Men | 8442 | $44 \%$ |
| Women | 4321 | $35 \%$ |

- difference unlikely to be due to chance
- looks like an obvious case of bias against women


## Case 2: explanation

Examine individual departments

|  | Men |  | Women |  |
| ---: | ---: | ---: | ---: | ---: |
| Department | Applicants | Admitted | Applicants | Admitted |
| A | 825 | $62 \%$ | 108 | $82 \%$ |
| B | 560 | $63 \%$ | 25 | $68 \%$ |
| C | 325 | $37 \%$ | 593 | $34 \%$ |
| D | 417 | $33 \%$ | 375 | $35 \%$ |
| E | 191 | $28 \%$ | 393 | $24 \%$ |
| F | 373 | $6 \%$ | 341 | $7 \%$ |

- Larger proportion of female applicants to hard departments
- Not really any (provable) bias


## Case 2: Simpson's Paradox

Other examples

The issue can often lead to reverses in conclusions

- Batting averages
- player $A$ has better average than $B$ in 2012 and 2013
- but player B's average over the two years is better
- Death penalty case
- if you look uncritically, it looks like more white people than black are given the death penalty
- if you control for the race of the victim, then the correlation goes the other way


## Case 2: network measurement example

Cooked up example

We compare performance of two networks

- we conduct packet probe experiments
- round-trip probes
- assume we know how to do that correctly
- assume we do enough to be statistically significant
- results

|  | loss rate |
| ---: | ---: |
| A | $1 \%$ |
| B | $5 \%$ |

- Obviously $A$ is better than $B$ ?


## Case 2: network measurement example

Cooked up example
But really

- The networks carry 2 types of traffic
- type $X$
$\star$ is real-time, and unresponsive to congestion
$\star$ both networks prioritise it and it has effectively $0 \%$ loss on both
- type $Y$
* is bulk data, and adapts to congestion
* the two networks have the same "amount" of congestion, and a resulting loss rate of $10 \%$ for this type of traffic
- The two networks have different traffic mixes

|  | X | Y |
| ---: | ---: | ---: |
| A | $90 \%$ | $10 \%$ |
| B | $50 \%$ | $50 \%$ |

- hence the loss measurements
- but neither network is better than the other


## Case 2: conclusion

- Obviously, the example is cooked
- in reality, we might use two different types of probes to assess the different performance
- but the problem is generic, not specific
- But the point remains
- danger's of averages
- correlation doesn't imply causality
- beware hidden "confounding" variables
lurking variables

Obligatory xkcd cartoon
I USED TO THINK
CORRELATION IMPUED
CAUSATION.

## Case 3: estimating loss

- Estimating loss probability
- packets are dropped in queues
- want to measure end-to-end loss probability
- it's a useful measure of how well the network is working
- high loss rate indicates congestion, or other problems
- SLAs (Service Level Agreements)
- Strategies
- active: send probe packets
- passive: measure traffic at two points
- Metric

$$
\operatorname{Prob}\{\text { packet loss }\}=\frac{N_{\text {lost packets }}}{N_{\text {measured packets }}}
$$

## Examples: Performance

- Active performance measurements
- Send probe packets from $A \rightarrow B$ across the network
- Measure the performance experienced by packets



## Case 3: estimating loss

Questions?

- How many probe packets should I send?
- How accurate is a particular measurement?
- My measurement of network $A>$ network $B$, what does that mean?

These questions are all really asking the same question!

## Case 3: estimating loss

Real question

- If we repeated a set of measurements under the same exact circumstances how much could the result vary?
or the other way around
- Given a desired maximum variability in the estimates, how many measurements do I need?

We often wrap these ideas up in confidence intervals, though this isn't the only way to approach the problem.

## Case 3: estimating confidence intervals for loss

Naive approach using Gaussian Confidence Intervals (Cls)

- For $N$ measurements, with $n$ losses

$$
\hat{p}=\frac{n}{N}
$$

and this estimate $\hat{p}$ is unbiased (its mean is correct) and its variance is

$$
\sigma_{p}^{2}=p(1-p) / N
$$

and so we choose confidence intervals

$$
\hat{p} \pm z_{\alpha} \sigma_{\hat{p}} / \sqrt{N}
$$

where for $95 \% \mathrm{Cls}$ (the typical case) $z_{\alpha}=1.96$.

- Stats intuition: you need enough measurements for the Gaussian approximation to be correct, so make sure $N$ is big enough that

$$
N \hat{p}(1-\hat{p})>10
$$

## Case 3: estimating confidence intervals for loss

What's wrong with this?

- The result is widely cited, but WRONG!
- Why?
- The estimate $\hat{p}$ is used also to estimate Cls
- The Cls are symmetric, which means you can have negative values!
- The measure is continuous, but the experimental results are discrete
- The measure assumes that loss measurements are not correlated!


## Case 3: what do we do about it?

- The actual variance of the estimate is

$$
\operatorname{Var}(\hat{p})=\frac{1}{N^{2}} \sum_{i=1}^{N} \sum_{j=1}^{N} R\left(\tau_{i j}\right)
$$

where $R(\cdot)$ is the autocovariance function and the $\tau_{i j}$ are the times between measurements

- Process
- Estimate $R(\cdot)$
$\star$ have to be careful how to do this with limited measurements [NR13]
- Use Cls, but with a better variance estimate


## Case 3: cross-validation

DNS server losses (Queen's data)


## Case 3: cross-validation

Web server losses


## Case 3: conclusion

- Cls for loss-probabilities estimates need more care http://bandicoot.maths.adelaide.edu.au/SAIL/
- reasonable Cls are usually MUCH wider than IID Gaussian Cls
- more measurements are needed than you think
- Most Internet loss measurements studies and tools have ignored the problem
- many research conclusions are WRONG!!!!
- there may have been SLA violations reported that weren't supportable
- network op.s decisions made on the basis of bad information, or network op.s stop listening to measurements
- And that doesn't even take into account the other problems which occur when probabilities are small $\left[\mathrm{SBE}^{+} 11, \mathrm{BCD} 01\right.$, Wil27]


## Some other statistical problems

- Sampling
- do I need to test everyone?
- remember many experiments are just samples of some underlying phenomena
* e.g., packet probes sample a network's performance
- Comparisons
- is $A$ better than $B$ ?
- this is a statistical question, whether you know it or not
- there are aspects to the question not discussed above
- ranked orderings are particularly dangerous
- Models
- curve fitting is potentially misleading
- but lots of people do even that part really badly
- Gnarly "little" issues
- long-range correlations
- infinite variance
- PASTA


## What to do

- There's lots of research going on
- some is on how to do this stuff better
- Be careful with statistics (obviously)
- learn enough (to be dangerous)
- consult with a statistician
$\star$ this seems to be becoming the norm for medical studies
- Consult your statistician early

To consult the statistician after an experiment is finished is often merely to ask him to conduct a post mortem examination. He can perhaps say what the experiment died of. Ronald Fisher

- Sorry about the Stats 101 for those already initiated
- Any questions?


## Further reading I

茴
Lawrence D．Brown，T．Tony Cai，and Anirban DasGupta，Interval estimation for a binomial proportion，Statistical Science 16 （2001），no．2，101－133．

圊 J．Beran，R．Sherman，M．Taqqu，and W．Willinger，Variable－bit－rate video traffic and long range dependence，Tech．Report TM－ARH－020766，Bellcore， 1992.
［
Will E．Leland，Murad S．Taqqu，Walter Willinger，and Daniel V．Wilson，On the self－similar nature of Ethernet traffic（extended version），IEEE／ACM Transactions on Networking 2 （1994），no．1，1－15．

圊 H．X．Nguyen and M．Roughan，Rigorous statistical analysis of internet loss measurements，IEEE／ACM Transactions on Networking 21 （2013），no．3， 734－745．
（R．Paxson，Measurements and analysis of end－to－end internet dynamics，Ph．D． thesis，U．C．Berkeley，1997，ftp：／／ftp．ee．lbl．gov／papers／vp－thesis／dis．ps．gz．

## Further reading II

E
Joel Sommers, Rhys A. Bowden, Brian Eriksson, Paul Barford, Matthew Roughan, and Nick G. Duffield, Efficient network-wide flow record generation, IEEE Infocom, 2011, pp. 2363-2371.

Edwin B. Wilson, Probable inference, the law of succession, and statistical inference, Journal of the American Statistical Association 22 (1927), no. 158, 209-212.

